

Norco charged with Alcad's UK battery service for North Sea oil and gas operators

- *Appointing backup power specialist Norco as Alcad's UK Service Centre will help North Sea oil and gas operators to keep control of maintenance and asset replacement budgets*

Oskarshamn, Sweden, the 1st of April 2020 – Alcad has appointed Norco Group Ltd as its first ever UK Service Centre for nickel technology industrial batteries, covering backup power systems for the North Sea's offshore oil and gas industry, as well as transport, data centres, utilities, hospitals and other mission critical industries. As an expert contractor in stored electrical energy systems, Norco's team of certified technicians will inspect, survey and maintain the UK's fleet of Alcad nickel batteries, providing customers with technical support and advice.

Asset life extension is an important priority for today's North Sea operators. Many operators have acquired assets and are keen to maximise the service life from equipment such as backup batteries.

Norco Director John Roy said: *"Alcad's nickel battery systems can last for 20 years or more but some operators take them out of service prematurely on the recommendation of technicians who are not fully qualified in the technology. Being appointed as Alcad's official service partner means that UK operators can call on our team of certified technicians who will ensure they get the full value from their existing assets."*

To be appointed as one of 37 accredited Service Centres worldwide, Alcad vetted Norco's management processes, facilities and compliance of their test equipment. In addition, all Norco service engineers have completed the Installation, Commissioning and Maintenance course at Alcad's factory in Oskarshamn, Sweden, as part of the approval process. Without this knowledge, a technician may falsely diagnose batteries as being time-served, leading to the unnecessary cost of replacing a healthy battery system.

Bill McKenzie, UK and Ireland Sales Manager for Alcad, said: *"Today's North Sea operators want to maximise the life of their assets in the field. By appointing Norco as our dedicated service centre for UK customers, we can complement our sales expertise with the highest level of service and responsiveness."*

Alcad and Norco have worked together since 2010, when Norco first sent a technician for training at Oskarshamn. Since then, the partners have developed a strong working relationship, with Norco able to answer most queries immediately and work directly with Alcad's experts to find a fast solution to technical challenges.

About ALCAD

Alcad is one of the world's major suppliers of advanced nickel-cadmium batteries for industrial and commercial applications. The company offers an extensive range of cutting-edge battery solutions, designed to deliver high performance, safety and reliability.

With a commercial presence in more than 80 countries worldwide, the Alcad team supports customers with a broad portfolio of services, from initial consultancy through sizing, installation and commissioning to after-sales with an uncompromising focus on quality.



Alcad's long established ISO 9001 and ISO 14001 certified production sites and headquarters in Sweden incorporate a century of knowledge and experience to provide advanced battery solutions for the global industrial standby market. www.alcad.com

About Norco

Norco Group are specialists in the sales and service of traction battery and Uninterruptible Power Supply equipment. An independently owned and managed group of companies, Norco has over 30 years of onshore, offshore and overseas operations. The Aberdeen office can be reached on +44(0)1224 729221 or through www.norcoenergy.com

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